



IMPORTANT SAFETY RECALL INFORMATION

For Norcold Refrigerators

Dear RV owner:

In October, 2010 Norcold voluntarily initiated a safety recall with the National Highway Traffic Safety Administration (NHTSA) #10E- 049 for models 1200, 1201, 1210 and 1211 four door, gas/electric refrigerators, typically found in RV model years 1997 to 2011

See the back of this notice to locate the affected serial numbers to determine whether your refrigerator is on recall and if it still requires repair.

Even if your refrigerator was retrofitted as part of a previous recall, it is necessary to have it retrofitted with the new High Temperature Sensor (HTS) safety device to minimize the risk of injury or death due to fire.

The installation of the High Temperature Sensor will be at no cost to you.

If you have one of the recalled refrigerators you should immediately:

1. Set the refrigerator controls to "OFF".
2. Unplug the refrigerator through the service vent on the outside of the vehicle.
3. Disconnect from shore power. (If your vehicle is in storage)
4. Contact your dealer, a Norcold authorized service center or Norcold's Recall Center at 800 767-9101 as soon as possible to get assistance.

Failure to follow these instructions can result in a fire causing property damage, injury or death.

If you have questions, or to locate a service center nearest you, go to
www.norcoldrecall.com or **call 800 767-9101**